

HEAD OFFICE

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18 November 2002

Nadia Mason Personnel
220 Werdmuller Centre
Main Road
Claremont
7735

For Attention Nondumiso Ncisana

Dear Nondumiso

We hereby wish to take this opportunity to thank you and your company for the professionalism your company have given Rentokil Initial South Africa during 2002.

You have gone that extra mile in allowing us to do our interviewing at your offices as we were in a very awkward situation of retrenching in one area and re employing in Cape Town.

Senior Management wish to thank your company for assisting us in this very delicate matter.

Your screening and presentation of the candidates was excellent. Your advertising was done timeously

What was remarkable was the follow-up on all candidates with telephone calls personal calls and replacement with immediate effect should the candidate not be satisfactory

Once again a big thank you for your wonderful service and look forward to your company handling our recruitment for the future.

We wish your company all the best for the future and may you go from strength to strength each day.

Yours sincerely



Lorraine Hendrickse
Credit Manager.

a Rentokil Initial company

Directors: J E Pullen (Managing) M L Bikwani
M D Ellis* A Khan (*British)
Registration Number 1987/013286/07